

**Version 9.17 - 2nd Quarter 2015, last build was 0135**

Type	Functional Area	Description
Enhancement	Accounting	Refined the logic to auto post charge reversal/correction entries so that payment credits are fully applied and reset after prompting user.
Enhancement	Accounting	Added logic to auto post payment apply entries during charge reversal postings
Enhancement	Medical	Enhanced the automatic creation of 'next treatments' so this functionality is no longer dependent on the triggering treatment having an expiration date
Enhancement	System	Added functionality to recognize and utilize 'Session' folder to separate file sharing on a user by user basis.
Enhancement	Accounting	Split the accounting module records based on user group definitions.
bug fix	Notes	Corrected screen freezing issue on open notes fields.
Enhancement	Kennel Card	Modified kennel card to remove '(not declawed)' when the declawed indicator is not checked.

**Version 9.17 - 1st Quarter 2015, last build was 0131**

Type	Functional Area	Description
Enhancement	Accounting	Co
bug fix	Notes	Corrected screen freezing issue on open notes fields.
Enhancement	Accounting	Refined the logic to auto post charge reversal/correction entries so that payment credits are fully applied and reset after prompting user.
Enhancement	Accounting	Added logic to auto post payment apply entries during charge reversal postings
Enhancement	Medical	Enhanced the automatic creation of 'next treatments' so this functionality is no longer dependent on the triggering treatment having an expiration date
Enhancement	System	Added functionality to recognize and utilize 'Session' folder to separate file sharing on a user by user basis.
Enhancement	Accounting	Split the accounting module records based on user group definitions.
Enhancement	Kennel Card	Modified kennel card to remove '(not declawed)' when the declawed indicator is not checked.
bug fix	Forms	The dangerous and bites indicators were reversed on the release forms and quarantine forms.
Enhancement	Animal Control Module	Added incident 'duplicate' function to Incident View.
Enhancement	File Cabinets	Added automatic timed refreshes of open file cabinet results.
Enhancement	exports	Added logic to use quotes around character export data which contains embedded commas.
Enhancement	Notes	Modified notes logic so that the source person is not required when the info source is 'staff', 'aco', 'labtech', or 'unknown'.
Enhancement	File Cabinets	Added functionality to allow file cabinet lists to automatically expand vertically when the parent window is heightend.
Bug fix	Notes	Eliminated bug in medical notes that allowed a note to be added to an empty record.
Bug fix	Accounting	Corrected auto-payment due calc process that is triggered after a charge is added or modified.

**Version 9.17 - 4th Quarter 2014, last build was 0121**

Type	Functional Area	Description
Enhancement	System	"Multi-Note" introduced. This allows for adding multiple, independent notes to an event. Each note has its own note type, source, person, and user information. User lockdowns are also included.
Enhancement	System	Added spell check to notes fields. Note that MS Word is required for spell checking functionality.
Enhancement	Forms	Added options to print phone numbers on forms.
Enhancement	Persons	Added switch to mark a person as deceased.
Enhancement	System	Added option to trigger SQL Server re-indexing based on a parameter fragmentation percentage.
Enhancement	Case Reports	Added switches to optionally include notes and/or photos on reports which include these items.

Enhancement	Citations	Added functionality to auto-dismiss outstanding "failure to license" citations when certain events occur. These event include: 1) Owner licenses the pet; 2) Owner no longer owns the pet; 3) Pet is marked as deceased; 4) Owner is marked as deceased.
Enhancement	Citations	Added functionality to auto-dismiss all outstanding citations when certain events occur. These event include: 1) Owner is marked as deceased.
Enhancement	Citations	Citation File Cabinet - added functionality to escalate an outstanding citation batch to a specified escalation status.
Enhancement	Citations	Citation File Cabinet - added functionality to export a citation batch;

**Version 9.17 - 3rd Quarter 2014, last build was 0105**

Type	Functional Area	Description
Enhancement	System	Added 'Documents' tab to events to support document image management.
Enhancement	System	Added eSignature pad support for selected forms with auto attach to event documents on signature acceptance.
Enhancement	Accounting	Added functionality to print Event detail information on accounting detail forms including payment receipts.
Enhancement	Medical	Can now toggle between a medication/vaccination type for each med record.
Enhancement	System	Export function added to all report generators.
Enhancement	Shelter Management	Tweaked the Case File Cabinet Kennel item so that all defined kennels within a kennel section will show
Enhancement	Accounting	Added 'Reverse' and 'Reverse and Correct' functions to charge views to make adjustments to cleared/unpaid charges easier to post.
Enhancement	Animal Control Module	Added 'Dismiss' button to change a citation's status to dismissed. This also automatically reverses any unpaid charges so that the associated fine is also 'dismissed'.

**Version 9.16 - 2nd Quarter 2014, last build was 0048**

Type	Functional Area	Description
Bug fix	Wish list	Added 'ANY BREED' option back so that the function will allow wish list requests which are not breed specific (like a wish list request for a 'small dog' regardless of breed).

**Version 9.16 - 1st Quarter 2014, last build was 0044**

Type	Functional Area	Description
Enhancement	Accounting	\$0 automated charges are now allowed.
Enhancement	Accounting	Added 'New Charge' button to Payment View so that charges can be posted dynamically when a new payment is being posted.
Enhancement	Notes	Expanded notes can now be viewed when an event has been locked down.
Enhancement	Animal Control module	Added "Assigned or Pending" option to Incident File Cabinet
Enhancement	Accounting	Added option to print payment notes on payment receipts.
Enhancement	Animal Identification	Added "Chip Cleaner" function to self-correct chip types based on chip ids.
Enhancement	Shelter Management	Modified Case 'Duplicate' function to automatically attach a cloned animal to the 'Animal Involved' list when there is a connected incident.
Bug fix	Animal Identification	Modified the 'enforce unique' check so that it is checked when an existing record's id is changed (this was only checking when the record was new).
Enhancement	System	Made some modifications to speed system performance for SQL Server, particularly on program launch.
Enhancement	System	Added option to turn on 'Get Results' function for the file cabinets. This option can be used in place of the 'interactive' get results function that has been the default in Shelter Pro.

Enhancement	System	Modified list display setting so that partial values do not show when a list result spans over a single screen.
Enhancement	Shelter Management	Modified case incident id so that this field is locked if there is a connected incident. This prevents the incident id from being modified so that it will always match the incident id on the incident record.
Enhancement	Accounting	Added deposit interface option 2

**Version 9.16 - 4th Quarter 2013, last build was 0037**

Type	Functional Area	Description
Enhancement	Backups	Added option to disable 'Shrink Database' for SQL backups
Enhancement	Shelter Management	Added Treatment Category as a sort/group option

**Version 9.16 - 3rd Quarter 2013, last build was 0025**

Type	Functional Area	Description
Enhancement	Animal Control module	Added time calc to Incident Count Time Summary to calculate 'logged to arrived' stats.
Enhancement	Shelter Management	Added Treatment Category as a sort/group option
Bug fix	Animal Database	Added logic to recognize an owner change so that microchip registrations get re-transmitted to the provider
Bug fix	Data cleanup	Added logic to delete orphaned Animal Identification records where the AnimalKey = 0
Enhancement	Web uploads	Extended support for Adopt-A-Pet uploads to include non-dog/cat animals
Enhancement	Optimize	Improved performance of re-indexing SQL Server tables
Enhancement	Automation	Released AutomationMode functionality
Enhancement	Backups	Released Backup functionality, both manual and automated
Enhancement	Restores	Released Restore functionality
Enhancement	Web uploads	Removed Pets911 functionality

**Version 9.16 - 2nd Quarter 2013, last build was 0017**

Type	Functional Area	Description
Bug fix	Animal Database	Corrected bug where Behavior Assessment tab was hidden if a customer did not purchase the Animal Identification module.
Enhancement	Animal Identification	Added logic to recognize a 24PetWatch chip when the first 3 characters are '982'
Bug fix	Shelter Management	Corrected edit bug for 'Euthanized By' requirement data upon Case Disposition
Enhancement	Printing	Added functionality to automatically print more than one copy of each form.

**Version 9.16 - 1st Quarter 2013, last build was 0011**

Type	Functional Area	Description
Enhancement	Accounting	under Customize, added tracking of last user to change the next receipt number
Enhancement	Customizations	Simplified the Directories/data connection setup
Bug fix	Shelter Management	Corrected edit bug for 'Euthanized By' requirement data upon Case Disposition
Enhancement	Data cleanup	Added function to set Reason, Status, Transport, Disposition values to 'UNKNOWN' for orphaned case records so they can be found in the File Cabinet
Enhancement	Lost Reports	Reworked searches when a lost report has an animal ID to improve performance
Enhancement	User	Added 'GlobalReadOnly' setting for users. Users with RO access to all major functions are also set to RO for the Person and Animal database views

**Version 9.16 - 4th Quarter 2012, last build was 0006**

Type	Functional Area	Description
Enhancement	printing	added built-in PDF printing
Enhancement	Customizations	Simplified the Directories/data connection setup

Enhancement	System	Added check for version/build during start-up. The software will alert the user that a version/build upgrade is required if a workstation was missed during an upgrade.
Enhancement	Photos	Added an edit so that photo file which are zero-size cannot be linked.
Enhancement	Photos	Photo viewer will now show file size.
Enhancement	Photos	Added "Compress All Photos" button under Customize to run a mass compression of all photos.
Enhancement	System	Added logic to create RECOVER folder during optimize for recovering corrupted DBC files.
Enhancement	Medical	Added functionality to sort/group Medical reports by Shelter "Reason" and "Precinct" data.
Enhancement	Animal Identification	Modified the list format of the Animal Identification File Cabinet to enhance readability.
Enhancement	Animal Control module	Incidents "incomplete" report now shows notes fields
Enhancement	Shelter Management	Case file cabinet now allows searches by fur colors
Enhancement	Shelter Management	Kennel card now prints "Not specified" for behavioral assessments that have no value
Enhancement	Shelter Management	Added "condition" as a sort/group option

**Version 9.15 - 4th Quarter 2012, last build was 0059**

Type	Functional Area	Description
Enhancement	Shelter Management	added switch to require Pet Name on open cases
Enhancement	Citations	Added sort/group option for 'written-to' citizen.

**Version 9.15 - 3rd Quarter 2012, last build was 0055**

Type	Functional Area	Description
Enhancement	Microchip Interface	Microchip Interface Service released.
Enhancement	Microchip	Added functionality to validate microchip ids for major providers.
Enhancement	Photos	Tweaked photo compression processing to fully utilize file size settings.
Enhancement	Reporting	Enhanced Shelter statistics to show 'average length of stay'.
Enhancement	Web uploads	Removed Pets911 interface.
Enhancement	Animal Control module	Incident file cabinet now shows Incident reason(s)
Enhancement	Conversion	Petpoint conversion functionality added (we can only convert closed cases, no medical is converted).
Enhancement	Accounting	Added edit to payment so that refunds cannot exceed the balance owed to a person.
Enhancement	Data cleanup	Added logic to find animals with no species/no history and purge their record.
Enhancement	Users	Added logic to screen module history records using user module restriction settings.
Bug fix	Users	Corrected bug to restrict users from viewing activity by module. Add message when a user is restricted.
Bug fix	Donation module	Corrected bug message "SetViewto1" when a person is linked to donation record.
Bug fix	Photos	corrected bug for error when a zero-size photo is attached.
Bug fix	Animal Control module	Corrected postioning on animal list when multiple animals are linked to an incident.

**Version 9.15 - 2nd Quarter 2012, last build was 0044**

Type	Functional Area	Description
Enhancement	Web uploads	For Adopt-A-Pet, removed code to auto-delete photos from their database. Their import has been upgraded modified to do this. Note: this creates a noticeable improvement in the performance of uploads from Shelter Pro to their FTP server.
Enhancement	Accounting	Improved SQL retrieval performance for larger historical volume customers.
Enhancement	Touchscreen Kiosk	Reworked kiosk screen formats to support higher resolution settings above 1024 X 768.
Enhancement	Map function	Enhancement to properly support calls to GOOGLE maps for IE with the latest Google search bar.
Enhancement	Incidents	Incidents-at AT LOCATION date/time stamp for location arrival time.

Enhancement	Photos	Added functionality to automatically resize photo file sizes during the 'add photo' process. (note, you must download wwlImaging.dll to your data folder for this functionality to be available).
Enhancement	Medical	Added 'scheduling' of post-treatment items to each of the 3 medical categories (diagnostics, meds/vaccs, services).

**Version 9.15 - 1st Quarter 2012, last build was 0024**

Type	Functional Area	Description
Enhancement	Reports-payments	Modified the Activity Payment Summary ( <a href="#">r_paymentregister3</a> ) to put the 'end of report' grand totals on a new page.
Bug fix	Incidents	Incident (View Only) screen, address was not showing correctly.
Enhancement	Medical	Increased the size of the Medicate dosage field to allow more digits for dosages.
Enhancement	Accounting notes	Added customize switches to turn off/on printing of charge and payment notes on Invoices, Account Statements, and Unpaid Charges statements.
Bug fix	Date calcs	Corrected bug in Elapsed Days calculation that was being caused by leap years.

**Version 9.15 - 4rd Quarter 2011, last build was 0023**

Type	Functional Area	Description
Enhancement	Animal IDs	Added ParmID.DurationDays and logic to calc expiration dates using the days data.
Bug fix	Medical	Case Medical/Service, the 2nd item in the quick pick would automatically set the case status to quarantine no matter which med service was defined for this item. Removed to the call 'SetCaseStatusToQuarantine()' in the code. (this was also fixed in 9.14.0123).

**Version 9.15 - 3rd Quarter 2011, last build was 0020**

Type	Functional Area	Description
Bug fix	Web uploads	Removed the code to show an error message when running in background mode as this was leaving scheduled tasks in a 'running' status. (this was also put in 9.14.0122).
Enhancement	Animal ID reports	The Pet Owner list was code to screen out the bad addresses, but was only using the bad address indicator on the ADDRESS table. This was modified to also screen out bad addresses using the ADDRLINK table's badaddr indicator as well.
Enhancement	Person database	Added the personkey (#xxxxx) to the Person View title when the person link box calls the Person View.
Enhancement	Person database	Modified the person link to issue a verification check message when a person link is changed from one person to another person. This was a request from a customer as the re-linking process was being a bit to subtle, and this message makes a re-link much more obvious and gives the user a chance to not proceed with the re-link.
Enhancement	Kennel Sections	Added Kennel_Section tracking. Allows defining of 'Kennel_Section's, along with lists of 'Cage/Kennel' specifications within a Kennel_Section. Kennel can be used as a dropdown box or a text box. Various case reports and forms have been modified to show the kennel_section and kennel fields. Reports can be grouped/sorted by kennel_section.
Enhancement	Pet Detect	Reworked the PetDetect collar layout to make the name bigger and enhance the layout.
Enhancement	Animal Behavioral	Added 22 customizable Animal Behavioral assessment fields so that customers can create their own categories of animal behavioral values. The customizable values can be defined on a species by species basis. This information has also been added to the Kennel card. Note that the Petfinder values (good with kids, good with dogs, etc) are still preserved and cannot be customized.
Bug fix	Payments	Added logic to clear the Payment Apply table entries when a 'zero' payment is deleted.
Bug fix	User definitions	Corrected bug caused by 'ping' function causing user record positioning to get moved.

**Version 9.15 - 2nd Quarter 2011, last build was 0014**

Type	Functional Area	Description
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Enhancement	Citation "batch" processing	Added functionality to auto-generate citation "batches" for Animal ID conditions. This is used to generate cites for things like expired licensing and/or rabies records, or "failure to license"/"failure to vaccinate". The Citation File Cabinet was modified to allow searching of batch timestamps, and includes the ability to delete a citation batch when for citations that are 'unpaid' (i.e. -not yet paid), 'not corrected', and 'not escalated'.
Enhancement	Citation "correction" tracking	Added features to track if a citation requires "correction" on the part of a citizen. When a correction is made, the cite can be marked as 'corrected' along with a date and a 'correction verified by' staff member. The Citation File Cabinet was modified to allow searching of the correction values. Citation correction information is also included on the Citation Report, and the Citation registers. There are 2 new reports, the "Correction Due Register", and "Correction Closed Register". The Citation Reports can be sort/grouped by Correction Status.
Enhancement	Citation "escalation" tracking.	Added features to track citation escalations (such as "Sent to Collections", or "Notice of hearing"). This includes the ability to mark the escalation as 'closed'. The Citation File Cabinet was modified to allow searching using the escalation values. Escalation information is also included on the Citation Registers. There are 2 new reports - "Escalation Not Closed Register", and "Escalation Closed Register". The Citation Reports can be sort/grouped by Escalation Status.
Enhancement	Citation "notice print date" tracking.	Added features to track 1st, 2nd, and Last notice print dates for citations. The Citation File Cabinet was modified to allow searching for 'notifications printed'.
Enhancement	Animal IDs/Citation links	The ID records were modified to track a linked citation record. For example, when a license has become expired, a citation for 'failure to license' can be issued and the cite is connected to the specific license record. This facilitates the ability to generate a citation on a one-by-one basis, and also citation batches for expired licenses on a one-time basis. This means we can determine which records have not yet had a citation issued, generate the cite and this same license will not be included in future citation batches. The Animal ID file cabinet allow searches for 'expired-no citation' conditions to identify these populations and then issue a citation batch.
Enhancement	Animal IDs/Citation links	The Animal ID file cabinet was modified to allow searching for 'missing-no citation' conditions. This allows us to find owners with pets who have no particular ID record. For example, we can find owners who have never had a license issued for an owned pet. We can then generate a citation batch for the population. Once cited, this same population will not be included in future searches for the particular pet.
Enhancement	Animal IDs	Added a switch on the File Cabinet to exclude historical records. This causes the population to only include the 'most recent' id records for an owner/pet.
Enhancement	Animal IDs	Removed the 'owner link' box as the owner first/last name can be specified for searches.
Enhancement	Person - deep search	Added the ability to search by an email address.
Enhancement	Adopt A Pet webupload	Enhanced the 'notes' field to allow more than 254 characters.
Enhancement	Pets911 webupload	Enhanced the 'notes' field to allow more than 254 characters.
Bug fix	Bite Case reporting	Corrected a bug in the query for date-driven reports.
Bug fix	Donation	The donation posting was posting a 'zero' charge when there was no donation amount. This had no affect on accounting, but the posting was unnecessary.
Enhancement	Event lockdown	Added "Closed Event Lockdown" feature. This allows customers to make closed events (for example, a closed shelter case) become un-editable after 'x' days past the closed date. This enhancement includes a system wide 'event lockdown setting' under User Administration. Additionally, there is a setting on a user-by-user basis which overrides the system wide setting so that certain users can have a different permission (including that some users are never locked down).
Enhancement	Print driver errors	Modified the error handling to not exit Shelter Pro when it detects a print driver error from Windows. The error is issued, but the software will no longer treat it as an 'unrecoverable' error.
Enhancement	Animal IDs	Added functionality to determine if ID records are a 'first-time' record versus a 'renewal'. The ID registers be sort/grouped by this category.
Enhancement	Incidents	Modified the Incident File Cabinet so that searches by 'reason' code are supported.

Enhancement	Citations	Modified the Citation File Cabinet so that searches by 'offense' code are supported.
Enhancement	Incidents	Modified the Incident Reporting to support restricting reports to a specific Precinct and/or 'reason' code.
Enhancement	Incidents	The incident reporting now supports sort/grouping by 'reason' codes.
Enhancement	Animal species/breed lists	Improved the species/breed listings. When a new species is added, for example HORSE, a new dropdown list will become available to match the species. So a dropdown list for BREED_HORSE is then available. Then, breeds specific to horses can be specified (such as APPALOOSA, PAINT, QUARTER, etc). The animal views will then use these lists as appropriate.
Enhancement	Petfinder upload	Petfinder extract will now pull other species known to Petfinder, specifically "BARNYARD", "BIRD", "HORSE", "PIG", "RABBIT", "SCALES, FINS & OTHER", "SMALL & FURRY".
Enhancement	Auto-charges	For "ISSUE-LICENSE", add "DAYS AFTER VACCINATED" occurrence rule to look at Vacc.VaccEffectiveDate to determine when the start date is to determine if a license is late.
Enhancement	Buttons	The labels on buttons will now 'wrap' rather than truncate the labeling.
Enhancement	Reports-payments	Added ability to sort/group payment reports by payment receipt.
Enhancement	Animal Behavioral	Behavioral Assessment tab added to Animal View. Added new behavioral assessment items on this tab. Extended the animal behavioral assessment items and recognized values (Y, N, ?, see notes). These were added to the kennel cards. Also, added switch to suppress the Behavioral Assessment section on the Kennel Cards.
Bug fix	Accounting	Corrected intermittent bug in applying credit balance (overpayments, escrows, etc) so that new charges become immediately paid.
Enhancement	Accounting	Added CHARGE_ACCOUNT setting for donations posting so that the account can be tracked consistent with other types of charges.
Enhancement	User Permissions	Added user administration setting to restrict the Accounting menu for specific users so that they cannot get to the accounting file cabinets and reporting tools.

**Version 9.14 - 1st Quarter 2012, last build was 0128**

Type	Functional Area	Description
Bug fix	Date calcs	Corrected bug in Elapsed Days calculation that was being caused by leap years.

**Version 9.14 - 1st Quarter 2011, last build was 0120**

Type	Functional Area	Description
Enhancement	IDTag.com integration	Added functionality to interface with IDTag.com.
Bug fix	Charge View	corrected payment record positioning in View Payment button.
Enhancement	Deposits	These now exclude 'negative payments' from the deposit calculations as these are not 'money received' amounts for purposes of a deposit.
Enhancement	Accounting	Enhanced the activity/payment summary so that negative payments are categorized as 'payout/refund' activities.
Enhancement	Animal IDs	Modified the 'unique id' check to allow unique ids if a new posting is for the same animal.
Enhancement	Animal IDs	Added data export function to Animal ID reports.
Enhancement	Animal IDs	Added email address to reports.
Enhancement	Animal IDs	Added ability to sort/group reports on 'email known/email unknown'
Enhancement	Medical reports	Added animal descriptive information.
Enhancement	Medical reports	Added sort/group on species/age/gender.

Enhancement	Medical reports	Reworked the Medication/Vaccination register layout to improve readability.
Enhancement	Medical reports	Added functionality to sort/group by dosage measure, drug name, manufacturer, lot, serial, prescription (yes/no).
Bug fix	Animal Control module forms	Corrected text/memo printing on Incident Form, Incident with Photos, Incident Custom Notice, Citation Report, Citation Custom Notice. These were truncating.
Enhancement	Accounting	Auto charges, add ISSUE-LICENSE occurrence rule of LICENSE COUNT-OWNER/ANIMAL. Also changed occurrence rule edits to allow zeroes for low value so that this occurrence rule can be triggered. This is used to determine if a new license is a first time license and there is no license history for the animal.
Bug fix	SQL Server	Corrected cause of "1541 Connection SQLSERVERHANDLE busy" error. This requires a REBUILDVIEWS after upgrading to this new build so that the FETCHSIZE is reset on the views.
Bug fix	Citations	Corrected intermittent "Link Animal" issue on the Citation view.
Enhancement	Case File Cabinet	Added logic to pull distinct values for current case statuses for file cabinet retrievals
Enhancement	Animal deep search	Added logic to pull distinct values for breeds for file cabinet retrievals

### Version 9.14 - 3rd and 4th Quarter 2010, last build was 0109

Type	Functional Area	Description
Bug Fix	Accounting module overpayments	Corrected a bug in applying of overpayments
Enhancement	Current Case Register	Added animal age to the report detail
Enhancement	Pet Owner List	This is a new report added under the Animal Identification module reports
Enhancement	Charges by Precinct	Added tracking for charge activity by Precinct. This includes posting the precinct to charge records, and the ability to report charges by precinct.
Enhancement	Case Report	Added this new form under the available case forms.
Bug Fix	Donations/overpayments	Corrected bug in Donation postings for persons with an overpayment balance so the donation will automatically be applied against the credit balance
Enhancement	Payments	The "payment method" will now be cleared between when prompted for a new payment.
Bug Fix	frmChargeViewOnly	Added this 'view only' screen.
Enhancement	Activity/Payment summary	re-tagged the 'debit/credit' column header to 'Other' so that it more accurately reflects the type of monies posted.
Bug Fix	Lost reports	Corrected SQL error which would occur when the lost report does not have a 'lost date' specified.
Enhancement	Accounting	Charges are now linked to deposits. Enhanced the Activity/Payment summary to print 'non-monetary' activity to support prepaid balances being applied against new charges, and new charge postings which aren't paid during the same deposit period.
Enhancement	Pet Detect	Added functionality to print Pet Detect collars.
Enhancement	Accounting	Added functionality to sort/group charge and payment reports by 'charge type'
Bug Fix	Accounting	Corrected bug where manually posted charges to a Case record would not auto-connect to the Case.
Enhancement	Dropdown lists	Removed dropdown reserve word restrictions on "SAFE-KEEPING", "EUTHANIZED", all Diag_Test_Types, all Medication_types (except RABIES), all MedService_types (except QUARANTINE).
Bug Fix	Accounting module lists	Added functionality to reduce/prevent onscreen truncation of descriptions and tags.
Enhancement	Labels	Added 'export' button to label generators. Allows a .csv file be generated containing label data (names, addresses).
Enhancement	Optimize	This enhancement affects SQL Server customers only. The optimize feature was changed so that the requirement for 'exclusive' access is no longer needed.
Bug Fix	Payment receipts	Batch printing of payment receipts would occassionally drop 'repeating values' from page to page. This was corrected.

Enhancement	Medical forms	Added customize switch so that medical notes can be printed on the medical form.
Enhancement	License late fees	Added some additional rules to make the calculation of license late fees more flexible.
Enhancement	Payments	The "payment method" will now be cleared between when prompted for a new payment.
Bug Fix	Medication register	The dosage was not showing decimal positions correctly. This was fixed.
Enhancement	Citations	Expanded the 3 customizable form letters to 12 to better support variances between precincts.
Enhancement	Incidents	Expanded the 3 customizable form letters to 6 to better support variances between precincts.
Enhancement	Donations	Added "grand total \$" to the donation register
Enhancement	Donations	Added paid/unpaid columns to the donation register.
Enhancement	Donations	Added new report - "paid donation" register.
Enhancement	Donations	Added new report - "unpaid donation" register.
Enhancement	Donations	Added new report - "donation register detailed" which includes donor address info.
Enhancement	Pet name searches	Changed these to 'like' searches so that results will include pets with names which partially match.
Bug Fix	Accounting module	Corrected bug in applying overpayments to new charges when there is a credit balance due.

### Version 9.14 - 2nd Quarter 2010, last build was 0090

Type	Functional Area	Description
Bug Fix	Deposits	This bug only affected SQL Server backend customers, new deposits were not properly connecting non-deposited payments. This is fixed at build 0091 and later.
Enhancement	FTP	Added 'Passive mode' switch so that FTP connections can utilize passive mode if needed.
Enhancement	Payments	Added functionality to prevent users from being able to alter an assigned payment receipt.
Enhancement	Payments	Added functionality to prevent payment records from being deleted. This includes the capability for a user to 'void' a payment. This addresses the 'gap in sequential payment receipts' concerns a few customers have mentioned. There
Enhancement	Animal IDs	Added functionality to connect a Rabies vacc record to a license record so that licenses issued will require a valid rabies record to be on file before the license can be posted. This includes an edit which prevents the license expiration date from exceeding the rabies vaccine expiration date.
Enhancement	Shelter cases	Added new report - dispositions with animal IDs. This is a disposition report which includes issued license, rabies, and microchip details.
Bug Fix	Animal IDs	When issuing a new license, upon returning to the animal view the system would not return to the animal record. The license was correctly posted, but the animal view would position to the Animal "zero" record.
Bug Fix	Medical	Corrected record positioning on medical detail records. The software would occassionally not position correctly on a detail record and the underlying detail record would not show.
Enhancement	Animal IDs	Added user function to show/hide animal id history in the Person History list.
Enhancement	Donations	Added customizable donation pledge letter which can be generated for donation persons.
Enhancement	Donations	Added 5 customizable donation form letters which can be generated for donation persons.
Enhancement	Person	Added 5 customizable fund-raiser form letters which can be generated for persons on the Person Database.
Enhancement	Person	Added 5 customizable form letters which can be generated for persons on the Person Database.
Bug Fix	Person/staff history	Person/staff history was incorrectly showing the 'hide/show ids' button in place of the 'show all hist' button.
Enhancement	Citations	Added 3 customizable form letters which can be generated for persons who have been given a citation.
Enhancement	Incidents	Added 3 customizable form letters which can be generated for Incident-Owner At Orgination persons.
Enhancement	Addresses	Added functionality to calc "Address Match Percent". This can be used on the Incident File Cabinet and Incident Location tab. There is a customization switch to turn this feature on
Enhancement	Webupload	Added code to remove double-quotes from memo fields as this was causing the upload content to have errors.
Enhancement	Shelter cases	Added functionality to track Precinct upon Case Disposition. This is included in reporting group/sort options
Enhancement	Addresses	Added call to Google maps for address mapping. Customization switch included to turn this feature on
Enhancement	Medical	Added weight and temperature (vitals) to medical forms

Enhancement | Reports

| Re-worked date specification for date range reports to make wording and entry more clear

**Version 9.14 - 1st Quarter 2010, last build was 0077**

Type	Functional Area	Description
Enhancement	Shelter cases	Added Spay/Neuter certificate form.
Enhancement	Shelter cases	Added switches and edits to require 'proof follow-up' dates for license, vaccs, spay/neuter. These are controlled by Cats/Dogs independently.
Enhancement	Incidents	Removed requirement for city, state, postal on Incident Location address
Enhancement	Animal IDs	Enhanced license, vacc, license/vacc, and registration renewal reminders. These now have their own form title and form text so they can be used as 'late notices'.
Enhancement	Animal IDs	Animal IDs - added switch to prompt user for license when an un-licensed animal is dispositioned. This applies to cats/dogs independently.
Enhancement	Animal IDs	Animal IDs - added switch to warn user when an animal is dispositioned and does not have a current rabies vaccination. This applies to cats/dogs independently.
Enhancement	Animal IDs	Animal IDs - added switch to prompt user for license when an un-licensed animal is dispositioned. This applies to cats/dogs independently.
Enhancement	Animal IDs	Reports - added city sort/group option to sort reports by owner city.
Enhancement	Animal IDs	Reports - expanded postal code limit to allow limit by postal code or city.
Enhancement	Animal IDs	File Cabinet - expanded postal code search to allow search by postal code or city.
Enhancement	Animal IDs	Font sizing - refined animal id forms to better display font size = 10 option, reduced truncation due to larger font option.
Enhancement	Animal IDs	New forms (5) - "Missing" forms added for licensing, vaccs, license/vacc, chips, and registrations compliance.
Enhancement	Animal IDs	File cabinet will now show 'missing' ids (animals with known owners who are missing an id record).
Enhancement	Webupload	Adopt-A-Pet FTP will now clear photos from FTP site prior to transmitting new data and photos.
Enhancement	Webupload	Adopt-A-Pet FTP was requiring valuemap. Dbf. Removed this requirement.
Bug Fix	SQL Server performance	Optimize was turning off performance switch, corrected this.
Enhancement	Database corruption repair	Added function to auto-repair corrupted table(s) created by a database/server/network malfunctions.
Enhancement	Reports-Cases	Added sort/group option for sterilized/non-sterilized animals
Enhancement	Accounting	Payment file cabinet can now show persons with an overpayment (credit) balance.
Bug Fix	Addresses	Upon cancel, screen would not display an address correctly (data is OK, but display was incorrect).

**Version 9.14 - 4th Quarter 2009, last build was 0053**

Type	Functional Area	Description
Enhancement	Deposits-user payments	Payment reports enhanced to support sorting/grouping/totals by user (employee).
Enhancement	Deposits	Added references to internal "Deposit Key". This is reflected on Deposit View, Deposit File Cabinet, Deposit Form, and Payment reports.
Enhancement	Deposits	Renamed "Deposit ID" references to "Deposit Receipt" to more clearly define the data element
Enhancement	Reports-Payments	Add functionality to limit report results to targeted payments based on: 1) Payment Method 2) Deposit Key 3) Deposit Receipt 4) User
Enhancement	Deposits-Accounting Interface	Add first version of an accounting interface process. First version produces a file (csv format) and HTML report of the file contents. Functionality added to support automated creation of a deposit, interface file, and interface report using an automated program call. New customization tab added for "Accounting" to define how Deposit records are created and associated interface format and file/report destination.
Bug Fix	Photos-web uploads and KIOSK	If an animal's primary photo was deleted, the photo files would not show correctly in web uploads and on KIOSK screen.
Enhancement	Forms	Added ability to resize the font on print forms body and paragraphs. Choices are font sizes 8, 9, 10.
Enhancement	Forms	Added customization switch to alter form data to be printed in proper case.
Enhancement	Forms-Kennel Card	Kennel card reworked to support variable font sizes and to define a specific section for Behavioral Assessments.
Bug Fix	Forms-Animal Control	"Precinct" was not printing the variable tag (such as County, or City, etc.). This affected the Incident Form, Citation Form, and Bite Forms.
Enhancement	Forms-Animal Control	Added support to allow customers to define title on these two forms under CUSTOMIZE/ANIMAL CONTROL.
Enhancement	User Administration	Customer can now set the access/override password to bypass user authentication. See SYSTEM/USER ADMINISTRATION.
Enhancement	User Administration	Added user 'ping' function so that User Administration can show actively logged in users based on last-ping timestamp (which is updated in 30 second intervals). See SYSTEM/USER ADMINISTRATION.
Enhancement	User Administration	Added "Force Logoff" and "Block User" functions so that User Administration can force auto-logoffs.
Enhancement	Medical-customizations	New tab added for Medical under CUSTOMIZE/SHELTER MANAGEMENT. Dropdown list items related to medical are now maintained on this new tab.
Enhancement	Medical-customizations	Customer can now set the Medical 'quick-pick' items on the screen by species. See CUSTOMIZE/SHELTER MANAGEMENT/MEDICAL.
Enhancement	Person address-city	When using a dropdown list for cities, there is a new selection which can be turned on to allow ">>> Not Found, Add New Value" so that users can dynamically add a new city to the city list rather than requiring these be added under customize first. See CUSTOMIZE/GENERAL INFORMATION/PERSONS to turn this feature on/off.
Enhancement	System wide	Added ability to close any screen with the typical Windows 'X' box in the upper right corner.

**Version 9.14 - 4th Quarter 2009, last build was 0053**

Type	Functional Area	Description
Enhancement	Forms/Report printing	When a print/preview call is requested, the print will show a message if no output will be produced due to no records selected/included in print request. This message will timeout after 10 seconds.
Enhancement	Charges-Animal IDs	Added logic to support automatic chargebacks to 'issuer' (if available). If no issuer, charges are posted to the owner.
Enhancement	Animal IDs	File Cabinet enhanced to support searches for a specific ID's Type, Precinct, Issuer, Postal Code.
Enhancement	Animal IDs	Animal Identification Reports enhanced to limit results to a specific ID Type, Precinct, Issuer, Species, Postal Code.
Bug Fix	Forms-Kennel Card	Animal Behavioral assessments were not printing correctly in batch mode.
Bug Fix	Case Reports	Animal Behavioral assessments were not printing correctly in batch mode.
Enhancement	Charges-Accounts	Added tracking for 'Accounts' to Charges, both manual and auto-posting. The account data is also reflected on charge reports.

**Version 9.14 - 3rd Quarter 2009, last build was 0041**

Type	Functional Area	Description
Bug Fix	Customize-logo setting	Screen would not allow the logo setting to be cleared.
Enhancement	Photos	Added 'reject' size setting so that photo file larger than a specified size cannot be linked.
Enhancement	User Administration	Added auto-logoff (timeout) features. See SYSTEM/USER ADMINISTRATION.
Enhancement	User profiles	Users can now set their title bars to 'short title bars'. See SYSTEM/MY SHELTER PRO.
Enhancement	PetFinder interface	Expanded animal descriptions to support up to 5000 characters.
Enhancement	User Administration	Added "Read Only" option for individual users. See SYSTEM/USER ADMINISTRATION.
Enhancement	User Administration	Added restriction on use of CTRL-U function individual users. See SYSTEM/USER ADMINISTRATION.
Enhancement	Animal Database	Added Animal Merge function to merge animal profile and event history between two animals. Note that this feature can be disabled for a user under User Administration.
Enhancement	Person Database	Added Person Merge function to merge person profile and event history between two persons. Note that this feature can be disabled for a user under User Administration.
Enhancement	SQL Server performance	Added 'High Performance Views' option for SQL Server option.
Enhancement	Reports	Added switch to show progress when reports are being generated. See CUSTOMIZE/GENERAL INFORMATION/REPORTS tab.

**Version 9.14 - 2nd Quarter 2009, last build was 0024**

Type	Functional Area	Description
Enhancement	Touchscreen Kiosk	Touch screen KIOSK released for public access.
Enhancement	Auto-citation	Added functionality to auto-create a citation upon Case Disposition when there is a connected incident, and case is return-to-owner, and incident violations match citation violation (parms) and no citation was issued.
Enhancement	Citation	Added logic to auto-set citation violations to matching incident violations when citation is issued from Incident View.
Enhancement	Citation	Auto-charges now support tiered fines using auto-charge occurrence rules.
Enhancement	Animals	Animals owned by a person will clearly show "DECEASED" if any of the person's animals are marked as deceased.

**Version 9.14 - 1st Quarter 2009, last build was 0007**

Type	Functional Area	Description
Enhancement	Forms	Added bar-coding and ocr (optical character recognition) to forms. Controlled by CUSTOMIZE/GENERAL INFORMATION.
Enhancement	Medical	Added animal weight/temperature to Medical records.
Enhancement	Charges	Can use Animal_Age to vary auto-charges for Case_Intake and Case_Disposition.
Enhancement	Citations	Added Citations Without Fines register.
Enhancement	Incidents	Added support to link multiple animals to an Incident, along with multiple Case links also.
Enhancement	Citations	Added support to link multiple animals to a Citation.
Enhancement	Bite records	Added support to link multiple bite records to an Incident.
Enhancement	Bite records	Added support to link multiple bite records to a Case.
Enhancement	Bite records	Added Bite File Cabinet.
Enhancement	Bite records	Added expanded Bite reporting.
Enhancement	Bite records	Added new letters to bite victims and owner (general letter, positive result, negative result).